

Cookie policy

We use cookies to make our websites more user-friendly. Find out about the main types of cookies we use, and what we use them for.

(Updated 16 May 2018)

The data we collect using cookies helps us understand our customers better so that we can provide a more focused user experience. Using the knowledge of your previous visits to our website, EMPT[®] can enhance subsequent visits by tailoring our content to match your requirements.

We use cookies principally because we want to make our websites and mobile applications user-friendly, and we are interested in anonymous user behaviour. Generally, our cookies don't store sensitive or personally identifiable information such as your name and address or credit card details.

In the unlikely event that our websites use cookies to store personal information about you, EMPT encrypts the personal data to prevent unauthorised use by anyone else.

Here's the main types of cookies we use, and what we use them for. We've described them using the categories recommended by the International Chamber of Commerce in the ICC UK Cookie Guide.

(When we mention "cookies", we also mean web beacons and other technologies that collect information in a similar way to cookies on websites or emails. When we mention "websites", we also mean mobile applications and emails.)

Strictly necessary cookies

These cookies are essential to enable you to move around the website and use its features, such as accessing secure areas of the website. Without these, cookies services you have asked for, like shopping baskets or e-billing, cannot

be provided. Because these cookies are strictly necessary we do not need to ask for your consent to use them.

Performance cookies

These cookies collect information about how visitors use a website, for instance which pages visitors go to most often, and they let you store items in your shopping basket between visits. They may also show us which email or web page visitors clicked through from to visit our website, and whether you opened an email we sent you.

Some of these are analytics cookies, set using third party web analytics software, which allow us to monitor our website traffic.

The analytics EMPT uses, besides emails and IP address does not record sensitive any other sensitive information.

We will not pass this data to third parties in such a way that would allow them to identify visitors personally. However, we may associate this cookie data with other personally identifiable data submitted by you (for instance when you submit a form, or partially complete a form, or leave items in your shopping basket), to make sure that our communications are as relevant to you as possible.

Sometimes we may use this data to highlight EMPT products or services which we think will be of interest to you based on your use of our websites, or to contact you and offer help if you appear to be having difficulty completing an order.

We may also use third party cookies during e-commerce transactions to help prevent fraud.

By using EMPT's websites you agree we may place these types of cookies on your device.

Functionality cookies



If you click on a hyperlink from the EMPT website to any third-party websites (for example, if you 'share' content from EMPT website with friends or colleagues through social networks), you may be sent cookies from these third-party websites.

Third-party websites will have their own privacy and cookie policies which EMPT cannot control. Please check the third-party websites for more information about their cookies and how to manage them.